



Covid-19 Protocol

(Update March 18th 2020 0900hrs,
this supersedes previous bulletins)

Purpose: This protocol is written to help explain how TailWaggersK9Sport will be operating during this current crisis.

Status: All classes, workshops, private sessions, trials and funmatches are being reviewed, events planned unto and including April 5th have been cancelled). Private sessions and small classes are continuing, should you be attending an event;

- Please be mindful of the guidance to keep a 2m distance from each other, (given the nature of our work is with dogs, we often request that you keep dog to dog meets to minimum, so think of it as training!).
- If you are not feeling well please following government guidance and self-isolate, contact us as early as possible to advise that you will not be attending an event. If you attend and are clearly unwell, you will be asked to leave.
- If you have been out of the country, please self-isolate for 14days and do not attend class, we will work with you to reschedule or other.
- We do have hand-wipes available. (note: we a have a supply and will continue too replenish, but stocks in the shops are low).
- While we want dog training to be a family affair, please consider who really needs to attend, consider child care and other alternatives.
- We will do our best to reschedule any postponed events as soon as practicably possible.
- We are in contact with the respective authorities for any events held outside of our premises on Lubitz Rd, and we will comply with any additional requirements imposed by those facilities.
- If you have decided to withdraw from an event due to Covid-19, please advise us as early as possible, we will honour refunds. If we see significant withdrawals from trials, workshops, and fun matches at the last minute we will need to rethink/revise this policy. Significant withdraws from events may result in the event being rescheduled.

Please help us to keep our customers, colleagues and four-legged friends safe, by minimizing the impact at this time.

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